



FQ2 2020 Supplemental Earnings Slides

April 8, 2020

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AGENDA

1. **Intro Remarks and FQ2 2020 Highlights**
2. **FQ2 2020 Financial Summary**
3. **New Strategic Plan to Accelerate Path to Positive Adjusted EBITDA**
4. **Q&A Session**



Intro Remarks and FQ2 2020 Highlights

FQ2 2020 HIGHLIGHTS

✓ FQ2 net revenue of \$30.1 million

- + Down 14% QoQ and YoY, due to **continued weakness in CA and slower-than-anticipated rebound in vape and start to hemp trading**
- + **Continued robust sequential growth in many key markets**, such as IL, MI, MA, and Canada

✓ Gaining Incremental Traction with Larger (“Core”) Customers

- + **52** customers spent more than \$500,000 in TTM, **up from 42 in FY 2019**
- + Customers spending more than **\$1 million** in TTM purchased an average of **84 SKUs**, **up from 69 in FY 2019**

✓ Non-GAAP Gross Margins of 22%, up from 20% Same Period a Year Ago

- + **Fifth consecutive quarter of 20%+ non-GAAP gross margins**

✓ Significant Cost Cutting & Restructuring During FQ2 to Accelerate Path to Positive Adjusted EBITDA

- + **26-person reduction in headcount during FQ2 generating \$3.7 million in annual savings** (along with 49-person reduction in headcount in March 2020 generating **\$4.0 million in annual savings**)

TTM = Trailing twelve months

REVENUE BREAKOUT BY LOCATION

| Geography | Q2 2020 Revenue | % Q2 2020 Revenue | YoY Growth | QoQ Growth |
|-------------------------|-----------------|-------------------|-------------|-------------|
| CA | \$5.9 | 19.6% | -72% | -24% |
| CO | \$2.4 | 8.1% | 4% | -23% |
| WA | \$2.3 | 7.7% | -8% | -9% |
| MI | \$2.2 | 7.3% | 391% | 105% |
| OR | \$1.9 | 6.3% | 7% | -5% |
| MA | \$1.9 | 6.2% | 90% | 209% |
| NV | \$1.2 | 3.9% | -19% | -29% |
| IL | \$1.1 | 3.7% | 766% | 71% |
| ME | \$0.3 | 1.0% | -13% | -6% |
| Other Rec States | \$0.2 | 0.7% | -7% | 3% |
| REC STATES TOTAL | \$19.4 | 64.5% | -37% | -3% |
| Medical States | \$7.1 | 23.5% | 142% | -36% |
| Canada | \$3.5 | 11.5% | 1,076% | 174% |
| Other Countries | \$0.1 | 0.3% | -54% | -71% |
| Other* | \$0.1 | 0.2% | -93% | -98% |
| TOTAL REVENUES | \$30.1 | 100.0% | -14% | -14% |

| | QoQ Growth | YoY Growth |
|----------------------------|------------|------------|
| RECREATIONAL STATES | -3% | -37% |
| MEDICAL STATES | -36% | 142% |
| TOTAL REVENUE | -14% | -14% |

REVENUE BY 4 CATEGORIES QoQ + YoY

| Product Categories | Q2 2020 Revenue | % of Revenue | YoY Growth | Q2 2019 Revenue | QoQ Growth | Q1 2020 Revenue |
|------------------------------|-----------------|---------------|-------------|-----------------|-------------|-----------------|
| Vape | \$20.7 | 68.8% | -17% | \$25.0 | -3% | \$21.3 |
| Packaging, Papers & Supplies | \$6.9 | 23.0% | 18% | \$5.9 | -4% | \$7.2 |
| Energy & Natural Products | \$2.3 | 7.5% | -44% | \$4.0 | -28% | \$3.1 |
| Services** | \$0.2 | 0.8% | -22% | \$0.3 | -93% | \$3.3 |
| TOTAL REVENUES | \$30.1 | 100.0% | -14% | \$35.2 | -14% | \$35.0 |

* Amounts in millions. Total amounts may not add up due to rounding

** Services revenue includes sales from hemp trading, retail services, and the Hybrid Creative
NM = Not Meaningful

SKU CROSS-SELL PROGRESSION (TTM)

CORE LEGACY

| Customer Value | # of Customers | Avg Revenue | Avg # of SKUs | Change from Q1 (TTM) (Customers) | Change from Q1 (TTM) (SKUs) |
|----------------|----------------|-------------|---------------|-------------------------------------|--------------------------------|
| \$10 – 49K | 550 | \$22,160 | 12 | -29 | -1 |
| \$50 – 99K | 117 | \$69,763 | 19 | -1 | -2 |
| \$100 – 249K | 85 | \$158,749 | 25 | -6 | -3 |
| \$250 – 499K | 36 | \$345,847 | 40 | -3 | +1 |
| \$500 – 999K | 33 | \$699,473 | 53 | +3 | -8 |
| \$1,000K+ | 19 | \$4,109,180 | 84 | +0 | +3 |

CORE LEGACY

| Customer Size | FY 2016 | FY 2017 | FY 2018 | FY 2019 | TTM |
|----------------|---------|---------|---------|---------|-----|
| \$50-99k | 6 | 29 | 88 | 126 | 117 |
| \$100 - \$249k | 5 | 13 | 51 | 89 | 85 |
| \$250 - \$499k | 2 | 7 | 18 | 39 | 36 |
| \$500 - \$999k | 0 | 5 | 10 | 23 | 33 |
| \$1000k+ | 0 | 0 | 4 | 19 | 19 |

FQ2 2020 Financial Summary



FQ2 2020 INCOME STATEMENT SNAPSHOT

| | Q2 2020 | Q2 2019 |
|---|--------------------|--------------------|
| Net Revenue | \$30.1 | \$35.2 |
| GAAP Gross Profit [Margin] ¹ | (\$8.9) [NM] | \$4.5 [13%] |
| Non-GAAP Gross Profit [Margin]² | \$6.0 [22%] | \$7.1 [20%] |
| Cash SG&A ³ | \$13.6 | \$13.4 |
| Adjusted EBITDA⁴ | (\$14.8) | (\$6.7) |

1) Gross profit during fiscal Q2 2020 was impacted by several restructuring activities the Company implemented to execute its strategic plan of aligning more closely with its Core customers and achieving positive adjusted EBITDA. These activities led to an \$11.9 million excess and obsolete inventory write-down and a \$3.3 million purchase order cancellation charge, both driven by the Company's decision to discontinue nearly all of its stock SKUs in order to focus more on custom and best-selling stock inventory demanded by its Core customers.

2) Non-GAAP Gross Profit excludes the impact of certain non-recurring items. Non-GAAP Gross Profit Margin is calculated by dividing Non-GAAP Gross Profit by Non-GAAP Net Revenue [Net Revenue minus the total amount billed for Section 301 Tariffs]. Non-GAAP Net Revenue for the three months ended Feb. 29, 2020 and Feb. 28, 2019 were \$27.4 million and \$35.2 million, respectively.

3) Cash SG&A excludes non-cash expenses, such as bad debt, depreciation, amortization, and stock-based compensation.

4) Adjusted EBITDA in fiscal Q2 2020 includes \$9.1 million in bad debt expense, which was substantially higher than the same period a year ago due to the worsening credit conditions in California which have impacted the Company's ability to collect from customers in this market. The Company considers this higher-than-usual expense to be primarily one-time in nature.

Amounts in millions. NM = Not Meaningful

FQ2 2020 BALANCE SHEET SNAPSHOT

| | Feb. 29, 2020 | Aug. 31, 2019 |
|---------------------------------------|---------------|---------------|
| Accounts Receivable, Net ¹ | \$16.9 | \$26.0 |
| Inventory, Net ² | \$26.4 | \$43.8 |
| Cash | \$11.4 | \$3.9 |

1) The decrease in Accounts Receivable, net was driven by a significant increase in the Company's allowance for doubtful accounts. This increase was driven primarily by the worsening credit conditions in California, which have impacted the Company's ability to collect, in part or in full, amounts owed by customers in this market.

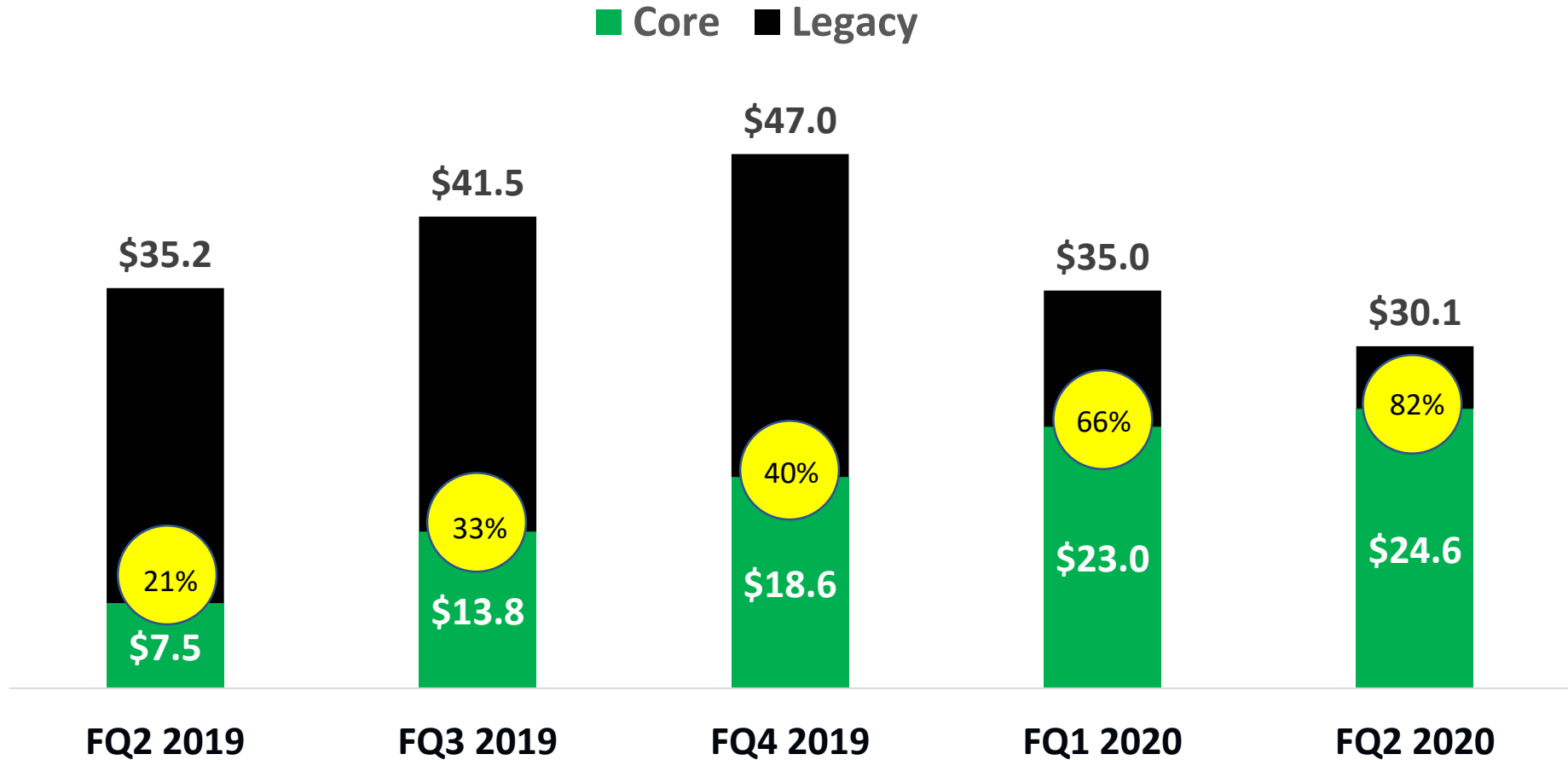
2) Given the Company's enhanced focus on the MSOs, LPs, and leading brands, who largely purchase custom inventory versus stock items, the Company has made the decision to discontinue nearly all of its stock (i.e. non-custom) items with the exception of its best-selling stock-keeping units (SKUs). As a result, during the second quarter of its fiscal 2020, the Company recognized an inventory write-down of approximately \$11.9 million and a \$3.3 million purchase order cancellation charge.

Amounts in millions.



New Strategic Plan to Accelerate Path to Positive Adj. EBITDA

REVENUE BY CUSTOMER GROUP



NEW STRATEGIC PLAN

✓ **Going Deeper with MSOs, LPs, and Leading Brands**

- ✚ 80%+ of business today driven by this more stable, predictable, creditworthy and financially stronger customer group
- ✚ Strategic shift should result in better forecast of demand, reduced inventory & warehouse space, improved collections & cash flow, and upside from expansion & consolidation activity

✓ **Implementing a Profitable, More Efficient, and Automated Approach With Legacy Customers**

- ✚ Servicing these customers in more cost-effective ways, including cash-only transactions, stock SKUs, and 24/7 customer service support line

✓ **Reductions in Force to Better Align Workforce with New Strategy**

- ✚ New strategy requires less dedicated sales reps and other related headcount to service fewer overall customers
- ✚ 50% overall headcount reduction since Sept. 2019, generating approximately \$12 million in annual cash compensation savings

✓ **Warehouse Optimization and Reduction of Other Operating Expenses**

- ✚ In process of consolidating warehouses, while significantly reducing 3rd-party consulting costs and other expenses

GETTING TO POSITIVE ADJUSTED EBITDA

Revenue

| Cash SG&A | | Post-Restructuring | | | Pre-Restructuring | | |
|-----------|------|--------------------|----------|----------|-------------------|----------|--------|
| | | 35 | 40 | 45 | 55 | 65 | 75 |
| | 7.5 | \$ (0.2) | \$ 0.9 | \$ 2.0 | \$ 4.1 | \$ 6.2 | \$ 8.3 |
| | 8.5 | \$ (1.2) | \$ (0.1) | \$ 0.9 | \$ 3.1 | \$ 5.2 | \$ 7.3 |
| | 9.5 | \$ (2.2) | \$ (1.1) | \$ (0.1) | \$ 2.1 | \$ 4.2 | \$ 6.3 |
| | 11.5 | \$ (4.2) | \$ (3.1) | \$ (2.1) | \$ 0.0 | \$ 2.2 | \$ 4.3 |
| | 13.5 | \$ (6.2) | \$ (5.1) | \$ (4.1) | \$ (2.0) | \$ 0.2 | \$ 2.3 |
| | 15.5 | \$ (8.2) | \$ (7.1) | \$ (6.1) | \$ (4.0) | \$ (1.9) | \$ 0.3 |

Significantly lower revenue levels needed to achieve positive adjusted EBITDA, following comprehensive restructuring activities

THANK YOU

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Appendix

NON-GAAP FINANCIAL MEASURES

*Non-GAAP Gross Profit % is calculated by dividing Non-GAAP Gross Profit by Non-GAAP Net Revenue [Net Revenue minus the total amount billed for Section 301 Tariffs]. Non-GAAP Net Revenue for the three months ended Feb. 29, 2020 and Feb. 28, 2019 were \$27.4 million and \$35.2 million, respectively.



| | Three Months Ended | | Three Months Ended | |
|---|--------------------|-----------------|--------------------|----------------|
| | Feb. 29, 2020 | | Feb. 28, 2019 | |
| Net Revenue | \$ | 30,143 | \$ | 35,176 |
| China tariff surcharge | | (2,705) | | - |
| Non-GAAP Net Revenue | | 27,438 | | 35,176 |
| GAAP Gross Profit | \$ | (8,908) | \$ | 4,522 |
| GAAP Gross Profit % | | (29.6%) | | 12.9% |
| Adjusted for non-recurring air freight costs | | - | | 255 |
| Adjusted for non-recurring temporary direct labor costs | | - | | 877 |
| Restructuring – excess and obsolete inventory | | 11,879 | | - |
| Purchase order cancellation charges | | 3,327 | | - |
| Adjusted for China tariff impact, net | | (330) | | 1,397 |
| Non-GAAP Gross Profit | \$ | 5,968 | \$ | 7,051 |
| Non-GAAP Gross Profit %* | | 21.7% | | 20.0% |
| GAAP Net Loss | \$ | (44,375) | \$ | (8,915) |
| Adjusted for non-recurring air freight costs | | - | | 255 |
| Adjusted for non-recurring temporary direct labor costs | | - | | 877 |
| Adjusted for China tariff impact | | (330) | | 1,397 |
| Non-recurring litigation and consulting costs | | 1,970 | | - |
| Change in fair value of warrant liability | | (1,391) | | (1,271) |
| Change in fair value of equity investment | | 696 | | 1,128 |
| Change in fair value of contingent consideration | | - | | (5,602) |
| Restructuring costs | | 7,301 | | - |
| Severance costs | | - | | - |
| Loss (gain) on disposition of assets | | - | | - |
| Stock-based compensation | | 3,427 | | 4,362 |
| Restructuring – excess and obsolete inventory | | 11,879 | | - |
| Purchase order cancellation charges | | 3,327 | | - |
| Non-GAAP Net Loss | \$ | (17,496) | \$ | (7,769) |
| Non-GAAP Net Loss per basic and diluted share | \$ | (0.16) | \$ | (0.09) |
| Basic Weighted Average Shares Outstanding | | 110,008 | | 86,772 |
| Diluted Weighted Average Shares Outstanding | | 110,008 | | 87,066 |
| Non-GAAP Net Loss | \$ | (17,496) | \$ | (7,769) |
| Depreciation and amortization expense | | 1,070 | | 548 |
| Interest expense | | 1,619 | | 491 |
| Adjusted EBITDA | \$ | (14,807) | \$ | (6,730) |